

Appendix A Summary of proposed model

Aim:

To ensure that citizens get the right advice at the right time

Objectives of the funding plan:

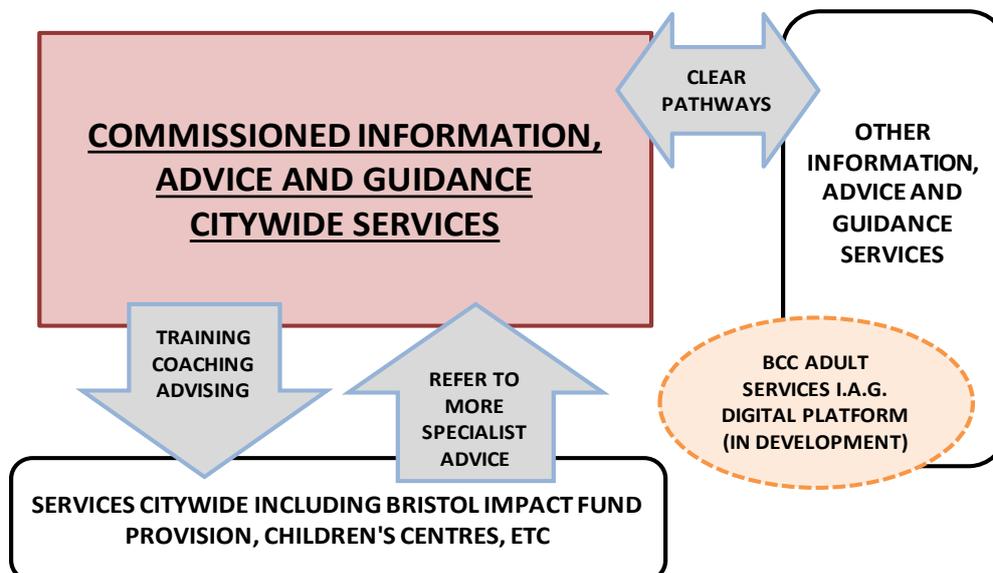
- 1) Develop user- and referrer- friendly way of communicating what services deliver, to whom and how to access them.
- 2) Explore options for information sharing across a more integrated system
- 3) Develop a shared, agreed set of outcomes that describe the impact of the services
- 4) Apply the three tier model approach to the advice sector
 - Pilot new ways to work with wider community network including shared triage system
 - Explore using on line information and self- help tools
- 5) Ensure geographical spread of services to target areas of high deprivation in the city
- 6) Support the step-change among external BCC funded services into a coherent, clearly-articulated set of services that can contribute to a wider system review

Outcomes:

To contribute to:

- Maintaining tenancies in social and private housing.
- Preventing homelessness.
- Supporting the most vulnerable individuals and families to maintain sustainable finances and maximise their income.
- Supporting the most vulnerable individuals and families achieve positive results at tribunals and appeals as a result of their access to specialist advice.

Diagram of proposed model.



Proposed Funding model

- We recognise that the city council's funding is a small element in the overall funding
- The city greatly benefits from the drawing in of financial support from other sources.
- These two years will be a time of potentially radical re-shaping of Bristol's IAG offer and we are looking for external partners to work in a flexible, co-production relationship and to seek to lever in additional resources across the delivery period to contribute to the success of the 'whole system' aims
- In the light of the above we will to make this two-year tranche of funding available through a Grant,

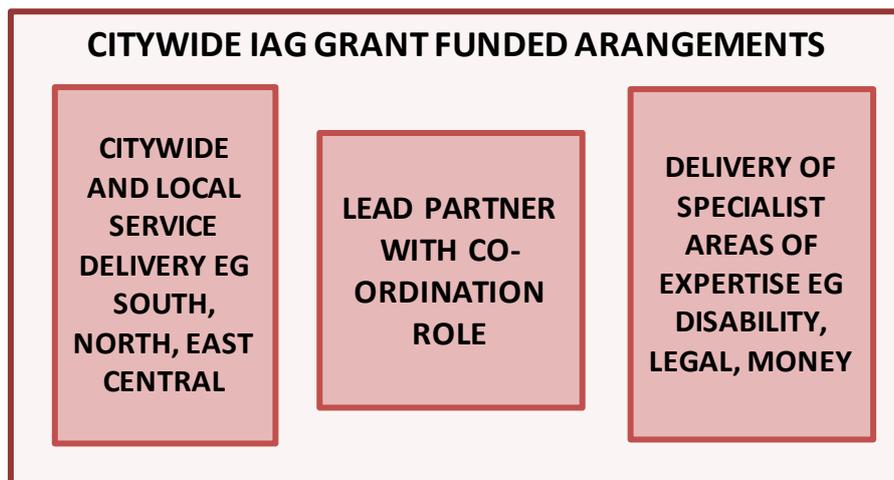
Our Funding Models drivers

- Maximise co-ordinated, collaborative working

- Localised delivery to areas of highest need and city-wide specialist services
- Maximise customer-facing service delivery
- Efficient use of resources, avoiding duplication where possible
- Joint shared outcomes and systematised data collection
- Efficient information sharing
- Co-ordinated development and access to opportunities for funding from outside Council resources
- Efficient use of the Council grant management capacity

Funding Model

A number of funding models were proposed for consultation. In response to the consultation the Advice Sector proposed a further funding model which amalgamated models 1 and 2 that BCC officers proposed.



Lead organisation consortium with fixed funding and delivery arrangements for consortium partners

- This model creates a single lead organisation responsible for receiving and distributing grant funding to consortium partners.
- The consortium comprises a number of advice organisations that collectively provide comprehensive information, advice and guidance services across the city.
- Service delivery arrangements will clarify the type of service delivered by each consortium partner, the geographical area or community of interest covered, and anticipated outcomes.
- Funding splits would also be agreed between consortium partners. These agreements would be in place before a bid is submitted. This model has successfully been delivered in other areas of commissioned delivery, for example: Short Breaks.
- The lead organisation would be responsible for collating performance data and reports from consortium partners and submitting this to the funder. The lead organisation will be paid a management fee for doing this.
- Arrangements would be made between the lead organisation and consortium partners through a Partnership Agreement and a steering committee formed of all partners to shape and monitor delivery and to enable them to respond in a timely manner to changes in demand.

What does Success look like?

- Citizens seamlessly get the right help, at the right time from the right provider
- An integrated network of non-IAG and IAG providers are delivering a coherent offer across the city to the three-tier model, focused on the citizen
- A model that makes better use of online resources and services to support citizens to help themselves
- The city has a dynamic model of IAG provision which can attract additional investment because of its impact